EMERGENCY ASSISTANCE

Help with rent/mortgage and utilities during COVID-19.

You may be concerned about interruptions in your income and paying your bills. Ramsey County is here to help with Emergency Assistance (EA) and Emergency General Assistance (EGA).

Emergency Assistance helps adults with children and those who are pregnant. Emergency General Assistance helps adults without children.

EA and EGA help with shelter costs, such as past due rent/mortgage, or a damage deposit. EA and EGA also help pay for utilities, including electricity, heat and water, when there is threat of disconnection.

ASSISTANCE ELIGIBILTY

You may be eligible for EA/EGA if you do not have enough resources to resolve your crisis and you can show that you have enough income to pay bills moving forward.
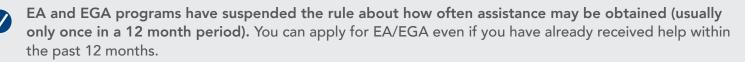
APPLY FOR EMERGENCY HELP | CALL 651-266-4884

To apply for EA/EGA, visit ramseycounty.us/EmergencyAssistance.

If you are not already receiving public assistance and are applying for multiple programs (SNAP, health care, cash, child care assistance) you can also apply online at applymn.dhs.mn.gov.

For questions about eligibility or application status, call the EA/EGA hotline at 651-266-4884. Financial Assistance workers will return your call and can answer general questions about the program, mail you a paper application, or help you do a phone application.

EA/EGA ELIGIBILITY UPDATES EFFECTIVE MAY 13, 2020

- ✓ **EA and EGA programs have suspended the rule about how often assistance may be obtained (usually only once in a 12 month period).** You can apply for EA/EGA even if you have already received help within the past 12 months.

- ✓ **EA/EGA provides assistance for past due rent/mortgage, damage deposit or utilities.** Those seeking help with utility bills should apply first for Energy Assistance through Community Action Partnership of Ramsey & Washington Counties. Visit caprw.org.

- ✓ **Both emergency programs have maximum limits of what dollar amount can be paid; these amounts have been increased.** Please speak with your financial worker about what you need; if it is still more than EA or EGA can help with, we can refer you to other community agencies who can assist with additional funds.

- ✓ **Some other regular eligibility requirements have also been suspended. Your worker can explain these to you in detail.**

RAMSEY COUNTY
Financial Assistance Services