

Schedule

May 20 - July 2, 2024

4 days/week for 7 weeks

Monday-Thursday 9:30 AM – 1:30 PM

Location

3 days in-person, remainder online

Northwest Family Service Center

7051 Brooklyn Blvd

Brooklyn Center, MN 55429

Requirements

- High school diploma or GED
- Subject to criminal background check
- Low-income household eligibility
- One year recent customer service experience
- Minneapolis residents preference
- Stipends available for Minneapolis residents

More Information

Contact: Christina Layer

Email: Christina.Layer@hired.org

Call: 612-483-0924



Hired's Medical Call Center Training

Benefits

- Free career training program for eligible participants
- Average starting wage: \$18 - \$20/hour
- Support including interview clothing, fuel, or bus cards.
- Job coach & placement opportunities

Training & Certification Includes

- NorthStar Digital Literacy certificates
- Mental health/crisis training & certificate
- Microsoft Office specialist certifications
- National Retail Federation certificate
- Healthcare systems medical terminology
- Medical call center customer service skills



This program is offered by Hired in partnership with:

